

Artificial Intelligence at Stephens Scown

At Stephens Scown, we believe artificial intelligence should augment human expertise, not replace accountability.

AI has the potential to help us deliver better services, improve efficiency and enhance the experience of our clients and our people. We embrace technology where it adds value, whilst recognising that trust, professional judgement and accountability remain fundamental to the services we provide.

We use AI to support a range of activities including research, document review, drafting, analysis, knowledge management, administration and internal processes. Where AI is used in connection with client work, it supports our teams; it does not replace them.

We do not use AI as a substitute for legal advice, professional judgement or decision making. Responsibility for the advice we give, the work we produce and the outcomes we deliver always remains with Stephens Scown and the people advising our clients.

We apply the same standards of confidentiality, security and governance to AI systems as we do to any other technology used within our business. AI tools are treated as participants within our systems and are subject to the same permissions, controls, monitoring, oversight and safeguards. We do not use public, free to use or AI systems that are not approved by our AI Council, who govern AI usage at the firm.

Human oversight remains central to our approach. AI-generated outputs are reviewed by appropriately qualified individuals before they are relied upon, shared with clients or incorporated into our work.

Our approach to AI is guided by our AI Council and the same principles that underpin our wider business. When adopting or using AI, we consider its impact on people, clients, society, the environment and our long-term sustainability objectives. We believe AI should be implemented in a way that is informed, proportionate, transparent and accountable, balancing innovation and efficiency with professional responsibility and client trust.

We recognise that AI presents both opportunities and challenges, including ethical considerations and environmental impacts. As a certified B Corp, we actively consider these factors as part of our technology decision-making and continue to evaluate how AI can be used responsibly and sustainably.

Our approach to AI is reviewed regularly as technology, regulation and client expectations evolve.

Technology supports our work, but accountability remains human.