

The Tourism and Hospitality Industry Dispute Resoluton: Legal Packages



Level and price (subject to VAT)	Bronze £300 + VAT	Silver £550 + VAT	Gold £950 + VAT
Preliminary Review of Terms and Conditions An initial review of your terms and conditions to assess whether they provide you with any contractual or legal protection.	✓	✓	✓
Forensic Review of Terms and Conditions A more thorough review of your terms and conditions to assess your contractual and legal position.		✓	✓
Advice and Strategy Report A report setting out your options and suggested strategy to defend or attempt to resolve the dispute. The report will be based upon our findings from the Forensic Report and with reference to your specific business.			✓
COVID-19 Guidance notes*	✓	✓	✓
Small claims guide	✓	✓	✓
Alternative Dispute Resolution (ADR) guide	✓	✓	✓
Bespoke Legal Support** 30 minutes 1 hour		✓	✓
Access to precedent letters and templates		✓	✓
Pay as you go top up option for additional legal support		At an agreed reduced rate £220+ VAT per hour	At an agreed reduced rate £220+ VAT per hour

*Guidance notes include: flowcharts on the following key areas 'Terms & Conditions', 'Frustration', 'Force Majeure', 'Business Interruption Cover', and 'What if I cannot afford to refund'

**In light of the current government guidance this support is to be offered via telephone or appropriate video calling platform where possible.